

# AIR.GO ASSISTANT RECEIVING THE UNIT

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AIRPORT INNOVATION



## UNPACKING

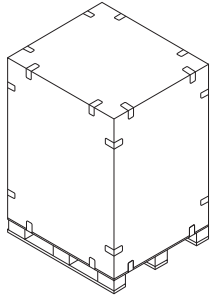
When receiving the Air.Go Assistant, it will be securely packed in one of our return boxes.

This return concept conserves resources and ensures both the safe transport of the units and a smooth, hassle-free unpacking experience.



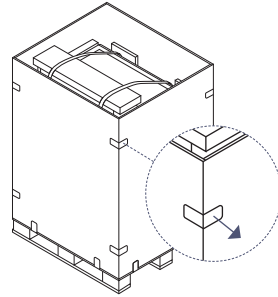
## UNPACKING

1



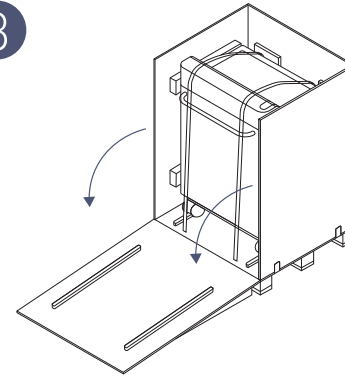
The Air.Go Assistant is delivered in our return box.

2



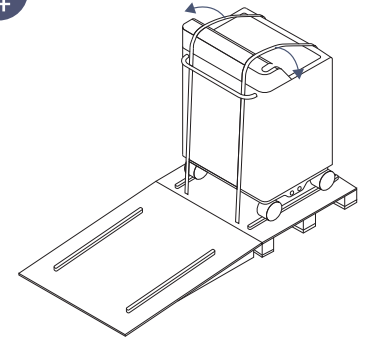
Remove the black plastic brackets from first the top plate and then the sides and set the top plate aside.

3



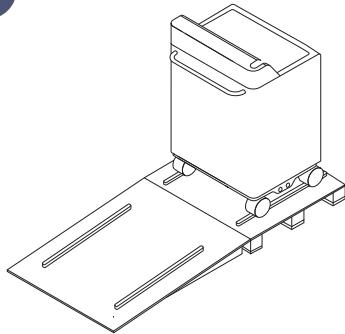
Lower the front panel that functions as a ramp.

4



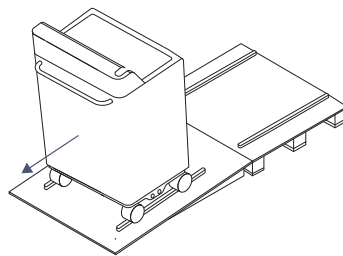
Loosen the securing straps (the blue straps) and remove them.

5



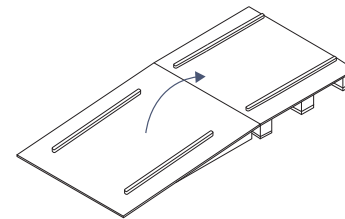
The Assistant is now detached from the pallet

6



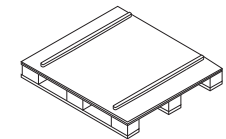
Roll the Assistant off the pallet using the ramp.

7



Pack the pallet and panels together, stacking and securing them neatly.

8



The packaging will be picked up/ returned for reuse.

# ASSEMBLY AND SET UP

## PRACTICAL INFORMATION

Code for the Lock: **1111**

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## FINDING THE ITEMS

The **master key** and **instructions** for changing the code are located in the drawer.

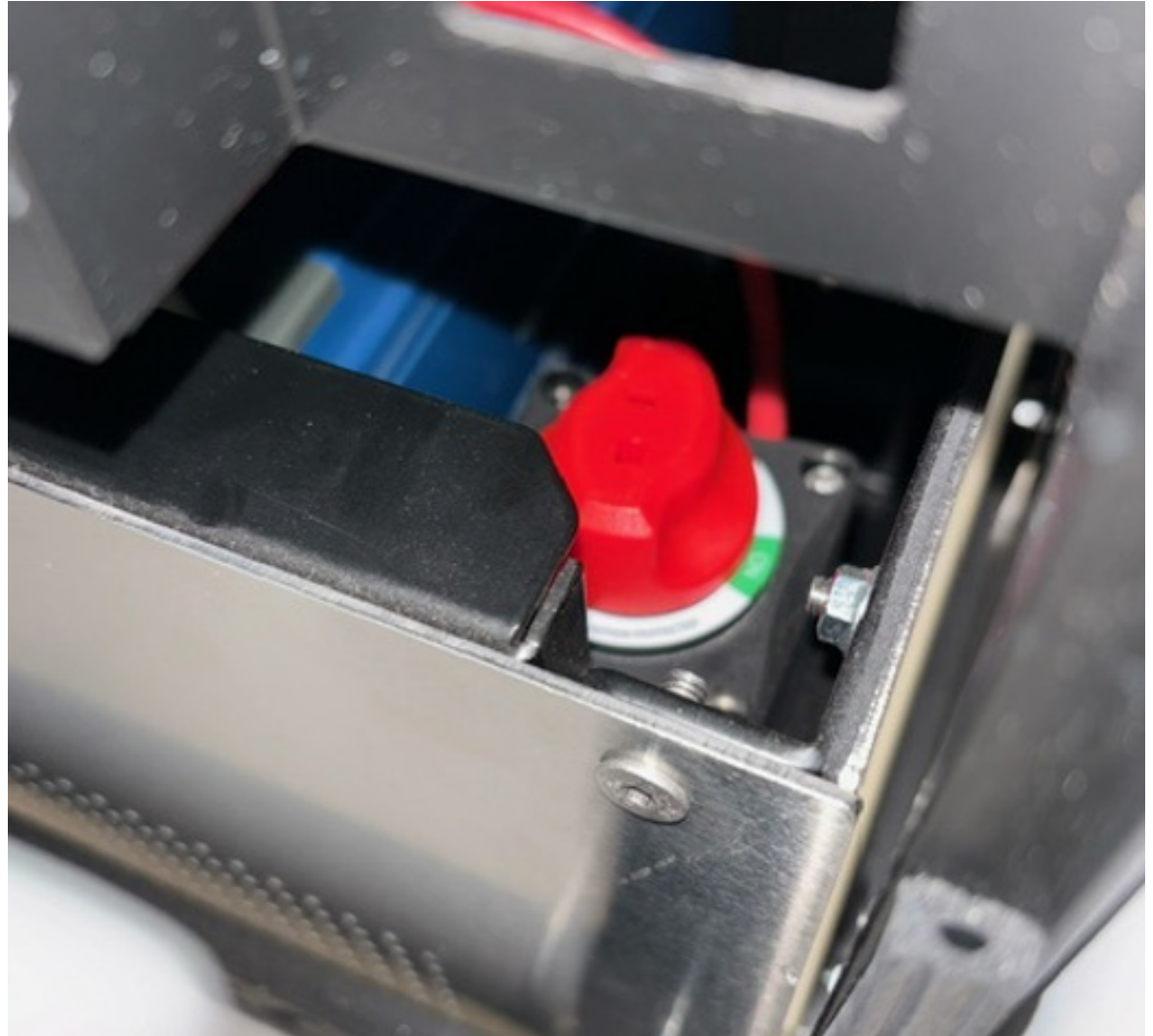
The **charging cable**, as well as the **scanner and monitor arms**, are located in the service hatch.

The **monitor pole** is stored loose in the box.



## TURNING ON THE UNIT

- 1 Access the Service Hatch by turning the two locking mechanisms in the upper drawer
- 2 Turn the red button to ON and wait a few seconds
- 3 The unit is now ready to use



# MOUNTING THE SCREEN POLE



1 The parts for mounting the scanner arm, monitor arm, and screen pole are located in the drawer.



2 Attach the scanner arm and monitor arm to the pole, then tighten the top screw in the pole's cutout.



3 Position the screen arm on top of the pole and secure it using the included bolt and nut. Next, place the caps over the bolt and nut.

## TWO VERSIONS OF THE MOBILE COUNTER



### AIR. GO ASSISTENT

The Air.Go Assistant is a **compact, battery-powered** mobile counter, offering freedom of movement without cables. It features **integrated storage** for check-in hardware like scanners and label printers, boosting efficiency. With its **height-adjustable design** and **motor-assisted mobility**, staff can move and operate it with ease. The built-in **monitor stand** ensures smooth interaction with passengers.



### AIR. GO ASSISTENT LIGHT

The Air.Go Assistant Light is a **compact, height-adjustable** mobile counter designed for efficient passenger assistance during boarding or lounge check-ins. It features **flip tables on both sides** for extra versatility and an **integrated monitor stand** to enhance communication. While it requires a power connection, the **extra storage space for a portable chair** makes it ideal for stationary use. Lightweight and easy to maneuver, it's a practical solution for space-conscious, flexible service setups.